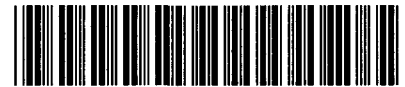


W-0211A-11-0272

ORIGINAL



0000129123

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011 - 97871

Date: 8/16/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Dennis & Hannahg

Schumacher

Account Name:

Dennis & Hannah Schumacher

Home: (000) 000-0000

Street:

Work:

City:

Phoenix

CBR:

State:

AZ

Zip: 85087

is:

Utility Company:

Sabrosa Water Company

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. W-0211A-11-0272

REFERENCE: SABROSA WATER COMPANY Arizona Corporation Commission

Dennis and Hannah Schumacher

Phoenix, AZ 85087

Prescott, AZ 86301

Dear Mr. Bohler,

There were several things I was going to point out after I received your rate increase proposal and a few more after I received your letter dated 8/1/2011 requesting input I think I will leave it at the following:

Your responsibility starts and ends with the meter outside of my property line. You are responsible to deliver water that is up to required standards to that point and then I start paying for it. There is nothing in the standards that requires me to be compliant; the law requires you to be compliant. As for what it costs that again is your responsibility. If that means a more expensive system at your wells then so be it; then you need to adjust as you see fit and I have the option of paying for this or seeking other options.

Sincerely,

Dennis and Hannah Schumacher

8/7/2011

Cc Arizona Corporation Commission

DOCKETED

AUG 29 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2011 AUG 29 A 11:51

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 8/16/2011

Opinion No. 2011 - 97871
